Telefónica Tech

Multinational Financial Services Company

Success Story

CUSTOMER PROFILE

○ The customer is **one of the biggest banks within the Eurozone** and one of the largest in the world. Its more than **100 million clients** are served through a worldwide network of more than **14,000 offices.**

○ Its focus lies on retail banking, ensuring an internationally diversified presence characterized.

CUSTOMER NEEDS

○ The bank operates through **country -focused subsidiaries** which are autonomous in terms of capital and liquidity, with global corporate control.

○ Although all of these units are assigned different **functions and responsibilities** , the company desired to have a vulnerability control and management service that should be homogenous and integrated across the different business units

○ Service with **dedicated analysts**

○ **Unify control of vulnerabilities** among all its subsidiaries, which facilitates corporate control

○ **24x7** vulnerability management service

○ **Changes** in the business that affect safety

○ **Efficient** and **homogeneous** management of vulnerabilities

○ **Single point for reporting** and managing the life cycle of all your vulnerabilities

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TELEFÓNICA SOLUTION OVERVIEW

○ Telefonica's vulnerability management service **analyzes every business** unit in terms of its security level in order to track all vulnerabilities and to establish the levels and types of risk that the bank is ready to assume in the course of business.

○ Local analysts **report all detected vulnerabilities** through the dashboard, where processes that originate risk can be monitored by a central authority and recovery processes may be established based on our detections. This could include the calculation of the expected loss and any needed capital investment.

○ In this way, a system for **monitoring** and **controlling vulnerabilities** was established following the client`s methodology and policies.

○ **100% dedicated analysts**

○ Adaptation to n**ew configurations and dynamism** in the organization of assets and vulnerabilities

○ **Global dashboard** that allows unified reporting

○ **Risk indicators** and quality of care

○ 10 years old and **more than 250 security audits** performed by a team of certified pentesters

○ Own methodology for a **homogeneous** and **personalized** treatment

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If you have any questions or would like to find out more, please:

→ CONTACT US

Telefónica Tech
We are here to **help.**

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